

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	12-10-2026 15:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	13-10-2026 15:00:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	180 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Education
विभाग का नाम/Department Name	Department Of Higher Education
संगठन का नाम/Organisation Name	Indian Institute Of Technology (iit)
कार्यालय का नाम/Office Name	New Delhi
शिकायत निवारण के संपर्क विवरण/ Contact details of Grievance redressal	HOD Email id :dydir@iitism.ac.in Buyer Email id: buycon4557.iiti.jh@gembuyer.in
वस्तु श्रेणी /Item Category	Monthly Ambulance Service (All Inclusive) - All inclusive service; Type C Basic Life Support Ambulance; Single Stretcher Premium Van; Tata Winger Ambulance 3200, Tata Winger Ambulance 3400, Force Traveler Ambulance, or equivalent
अनुबंध अवधि /Contract Period	1 Year(s)
वर्षों के अनुभव एवं टर्नओवर से एमएसई को छूट प्राप्त है / MSE Relaxation for Years Of Experience and Turnover	Yes Complete
स्टार्टअप के लिए अनुभव के वर्षों और टर्नओवर से छूट प्रदान की गई है / Startup Relaxation for Years Of Experience and Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)

बिड विवरण/Bid Details	
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	5 Days
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	45000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	5.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

(c).ईएमडी और संपादन जमानत राशि लाभार्थी के पक्ष में होनी चाहिए। / Earnest Money Deposit (EMD) shall also be accepted by

the buyer in the form of a surety bond.

लाभार्थी /Beneficiary :

THE REGISTRAR
IIT(ISM) DHANBAD
(Registrar)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं/सेवा प्रदाता को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ / Purchase Preference to MSE OEMs/ Service Provider available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माता/सेवा प्रदाता को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Percentage of Bid quantity/amount for MSE OEMs/ Service Provider Purchase preference	100

1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be relaxed from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover, shall upload the supporting documents to prove his eligibility for Relaxation.
3. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking Relaxation from Experience Criteria, shall upload the supporting documents to prove his eligibility for Relaxation.
4. If the bidder is a DPIIT registered Startup, the bidder shall be relaxed from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be relaxed from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking Relaxation from Turnover shall upload the supporting documents to prove his eligibility for Relaxation.
5. **Purchase preference to Micro and Small Enterprises (MSEs):** Purchase preference will be given to MSEs having valid Udyam Certificate and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service, and Buyer will decide eligibility for purchase preference based on documentary evidence submitted in case of product bids, whereas in case of services the eligibility is

automatically validated. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 100% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Customized list of Consumables & Medical Supplies:[1789113330.pdf](#)

Customized Equipment list for Ambulance type:[1789113344.pdf](#)

Monthly Ambulance Service (All Inclusive) - All Inclusive Service; Type C Basic Life Support Ambulance; Single Stretcher Premium Van; Tata Winger Ambulance 3200, Tata Winger Ambulance 3400, Force Traveler Ambulance, Or Equivalent (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Procurement Model	All inclusive service
Ambulance Type	Type C Basic Life Support Ambulance
Ambulance Model	Single Stretcher Premium Van
Model Variants	Tata Winger Ambulance 3200 , Tata Winger Ambulance 3400 , Force Traveler Ambulance , or equivalent
Air Conditioning Requirement	AC
Usage Variant per month	2000 km
Duty days in a month	All days including holidays
Year of Vehicle Model	2023 , 2024 , 2025
Km travelled	Up to 25,000 KM
Fuel Type	No Preference
एडऑन /Addon(s)	
Additional Km(s)	Single Stretcher Premium Van
GPRS Tracking	Yes
Consumables & Medical Supplies	Yes
अतिरिक्त विवरण /Additional Details	
Location Address	IIT(ISM) DHANBAD

विवरण/ Specification	मूल्य/ Values
zipcode	826004

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer

क्रेता द्वारा निर्धारित न्यूनतम मूल्य/Minimum Floor Price defined by Buyer	No
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अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N O.	परेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Number of Ambulances Required	अतिरिक्त आवश्यकता /Additional Requirement
1	Amit Kumar Saw	826004, Indian Institute of Technology (Indian School of Mines), Dhanbad, Jharkhand	1	- Enter number in add. km per ambulance per month (up to 40% of selected usage variant) : 300 - Enter number of ambulances for GPRS : 1 - Enter number of ambulances of Consumables & Medical Supplies : 1 - Number of Months during Contract Period for which service is required : 12

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

Vehicle Section
Transport and Vehicle Section
IIT(ISM)
DHANBAD
PIN-826004

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

4. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

5. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

The following Buyer Added Bid Specific Terms and Conditions will apply for this bid. These Specific Terms and Conditions will modify / substitute / supplement the other clauses mentioned in bid document.

Whenever there is any conflict between the provision of other clauses mentioned in the bid document and that in the Buyer Added Bid Specific Terms and Conditions, the provision contained in the Buyer Added Bid Specific Terms and Conditions shall prevail.

Note:

1. The quoted service must comply all the following specifications/parameters.
2. The bids will be evaluated on the basis of following parameters only.

SPECIFICATION SHEET - TYPE C BASIC LIFE SUPPORT (BLS) AMBULANCE

1. Vehicle & Service Configuration

Parameter	Specification
Ambulance Type	Type C - Basic Life Support (BLS) Ambulance
Ambulance Model	Single Stretcher Premium Van or Equivalent
Permitted Variants	Tata Winger Ambulance 3200 / Tata Winger Ambulance 3400 / Force Traveller Ambulance or Equivalent

Vehicle Model Year	2023 or 2024
Vehicle KM travelled	Up to 25,000 km
Air Conditioning	Required / working AC
Duty	24 x 7; all days including holidays
Monthly Usage Variant	2,000 km
Additional KM	300 km/month whenever required, as specified
GPRS Tracking	Required
AED	No
Defibrillator with rhythm & patient data recording	No
Outstation Night Charge	No
Fuel Type	No preference
Stretcher	Ambulance stretcher trolley with wheels, full size 1900 x 550 x 920 mm; minimum size 1900 x 550 x 250 mm
Stretcher back-rest	0-75° lifting
Applicable standard	CMVR-approved and AIS-125 compliant; Automotive Industry Standards - 125 (Part 1 & 2)

2. Mandatory Ambulance Condition & Statutory Requirements

Factory-fitted accessories, tools, spare wheel and other equipment as required under AIS-125 / National Ambulance Code and applicable Motor Vehicle law/rules.

Ambulance preferably white in colour.

Valid fitness certificate, PUC, comprehensive insurance including third-party/property damage coverage, road permit, registration certificate and other statutory permits/licences/clearances.

Working air-conditioning system, emergency medical first-aid kit and fire extinguisher.

Excellent internal and external condition; thorough cleaning; boot free from dust, rubbish, oil, bad odour and personal belongings.

Proper tyres/tread and inflation, stepney, headlights, tail lamps, indicators, speedometer and odometer; good paint, bumpers, upholstery, locks and windows.

Vehicle to report on time with full or sufficient fuel.

Vehicle to remain parked at buyer premises and not be taken out without written permission; 24-hour availability to be ensured.

For Type C, internal communication between driver and patient compartment is required.

Front and rear windscreens to display 'AMBULANCE'; vehicle to display 'ON DUTY'.

3. Crew / Staffing Requirements

Personnel	Minimum requirement
Driver	Valid driving licence; minimum 2 years driving experience; basic First Aid and ABC resuscitation knowledge; working mobile number and active internet/Google Maps access; courteous conduct.
EMT Basic	Minimum 12th pass; Emergency Medical Technician-Basic (HSS/Q2301) or equivalent training from a Healthcare Skill Council-accredited body; minimum 1 year EMT experience.

Availability	Drivers and medical technicians to remain available as per duty roster and not leave assigned duty without prior permission.
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4. Type C Equipment Specification

Equipment group	Minimum requirement for Type C
Patient handling	Main stretcher – 1; Pickup stretcher – 1; Vacuum mattress – 1; Transfer mattress/carrying sheet – 1; Long spinal board complete with head immobilizer and securing straps – 1.
Immobilization	Traction device – 1; fracture immobilization set – 1; cervical/upper spinal immobilization devices – 1; extended upper spinal immobilization/extrication device or short spinal board – 1.
Oxygen / airway	Stationary oxygen – minimum 2 × 10 L water-capacity cylinders at maximum 150 kgf/cm ² filling pressure, IS 7285 and Chief Controller of Explosives certification; portable oxygen – minimum 1 × 2.2 L water-capacity aluminium cylinder; 3/8 in. bull-nose valve as per IS 3224; resuscitator with oxygen inlet, masks/airways for all ages and oxygen reservoir – 1.
Suction	Electric portable suction aspirator – 1, minimum airflow 30 L/min and vacuum level 600 mm Hg (ISO 10079-1:1999); portable manual suction aspirator – 1.
Diagnostics	Automatic BP monitor (10-66 cm cuff) – 1; oximeter – 1; stethoscope – 1; thermometer – 1; blood sugar determination device – 1; diagnostic light – 1.
Infusion / injection	Infusion solutions – 4 litres; injection/infusion sets – 2; infusion mounting – 2.
Life-threatening problems	Defibrillator with rhythm and patient-data recording – optional under Annexure 1; cardiac monitor – optional; external cardiac pacing – optional.
Airway care	Portable airways care system (PACS) – 1; contents include airway/resuscitation and intubation equipment, infusion equipment, cannulae, administration sets, solutions, adhesive fixing materials, laryngoscope handle/blades, Magill forceps, stylets, endotracheal tubes/connectors, clamp, syringe, tube-fixing material and stethoscope.
Nebulization / other	Nebulization apparatus – 1.
Bandaging & nursing	Wound-treatment material – 1; burns/corrosives treatment material – 1; kidney bowl – 1; vomiting bag – 1; bed pan – 1; non-glass urine bottle – 1; sharps container – 1; gastric tube with accessories – 1; sterile surgical gloves – 5 pairs; non-sterile single-use gloves – 100; emergency delivery kit – 1; waste bag – 1; clinical waste bag – 1; non-woven stretcher sheet – 1.
PPE	Basic protective clothing/high-visibility reflective jacket or tabard – 1 per crew member; advanced protection wear – 1; safety/debris gloves – 1 pair; safety shoes – 1 pair; safety helmet – 1; infection-control PPE – 1.
Rescue & safety	Cleaning/disinfection material – 1; rescue tools for crash rescue – 1; seat-belt cutter – 1; warning triangle lights – 2; spotlight – 1; ABC fire extinguishers, minimum 2 kg capacity, complying with IS 13849 or IS 2171 – 2.

Communication	Access to public telephone network/mobile/radio – 1; internal communication between driver and patient compartment – 1.
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5. Medicines / Medical Supplies

Cardiopulmonary/respiratory medicines including inhaled beta agonist/ipratropium, epinephrine, furosemide, aminophylline, hydrocortisone, prednisolone, salbutamol/terbutaline inhaler, salbutamol and ipratropium for nebulisation.

50% dextrose solution (and sterile diluent or 25% dextrose for paediatrics).

Narcotic and non-narcotic drugs.

Anti-epileptic medicines such as diazepam or midazolam.

Sodium bicarbonate, magnesium sulfate, glucagon, naloxone hydrochloride and calcium chloride.

Bacteriostatic water and sodium chloride for injection.

Intubation adjuncts, including neuromuscular blockers.

Anti-allergy medicines including hydrocortisone sodium succinate injection, adrenaline 1:1000 (1 mg/mL), chlorphenamine tablets and injection.

Painkillers such as paracetamol, dihydrocodeine, painkiller injection and diclofenac.

Antibiotics including amoxicillin/co-amoxiclav, cefuroxime injection, cefalexin, erythromycin, trimethoprim, metronidazole and penicillin V/benzylpenicillin injection.

Diabetes medicines such as glucagon injection and glucose solution.

Gastro-intestinal medicines such as prochlorperazine injection, loperamide and antacid tablets.

Obstetric medicines: ergometrine maleate and oxytocin injection.

Ophthalmic: chloramphenicol eye ointment 1% and fluorescein eye drops 1%.

Paediatric: paracetamol sachets and rehydration sachets.

6. Service, Maintenance & Operational Requirements

Area	Requirement
Reporting / response	Assigned ambulance with driver and EMT (if demanded) to report within 1 month of order confirmation or mutually agreed date. Delay of 30 minutes or more attracts penalties.
Breakdown	Mandatory contingency plan. In case of breakdown/non-delivery/repair/seizure, equivalent or higher class replacement ambulance to be arranged at service provider cost without extra charge.
Maintenance	Maintenance in off-duty hours; 12-hour maintenance leave once per month with prior permission; vehicle to remain in perfect running condition.
Logbook	Separate duty slip/logbook for each ambulance; record odometer, start/close time, places visited and user confirmation; update on GeM as prescribed.
Staff conduct	Uniform, badges and photo ID cards; no intoxication, abusive behaviour, theft, denial of duty or negligent/rash driving.
Legal compliance	Service provider responsible for applicable labour laws, Motor Vehicles Act/CMVR, AIS-125, insurance and other statutory requirements.
Service tracking	Mandatory service tracking; GPRS required for the specified ambulance.

7. Rest all the specifications for Type C Basic Life Support Ambulance as per requirements stated in the Ge M portal for the contract.

Ø The **quoted service** by the seller should comply all terms and conditions of the document uploaded by the buyer under scope of work.

Ø Payment will be made on successful delivery of service (if any) and acceptance only subject to submission and verification of PBG.

Ø Bidders are required to submit all the required Annexures [I, II, III and (IV- applicable for tenders of threshold value above Rs.1 crore)] duly filled and signed in the prescribed format only and as per the Buyer uploaded "ATC document" along with their Technical Bid document

Ø All annexures as required under the ATC are mandatory documents and in case of any deviation or its non-submission, the submitted bid shall be summarily rejected.

Ø Performance Security or Performance Bank Guarantee (PBG):- The successful bidder(s), on whom order will be placed, has to submit a performance security of **5%** of the total order value at the earliest as per PO terms before release of any payment. Performance security has to be submitted in the form of Bank Guarantee/Demand Draft from any Nationalized/Scheduled commercial Bank in favour of the **Registrar, IIT (ISM), Dhanbad**. Performance security should remain valid for a period of two months beyond the date of completion of all contractual obligations of the successful bidder(s). No interest will be payable by IIT (ISM) Dhanbad on the Performance Security deposited. In case the contractor fails to provide satisfactory service, the Performance Security submitted by the bidder(s) is liable to be forfeited. Link of PBG format - <https://people.iitism.ac.in/~download/tender/bankguaranteeformats.pdf>

Ø Payment will be made on successful delivery, installation (if any) and acceptance only subject to submission and verification of PBG.

Ø No advance payment will be made. Payment may be released through RTGS / online payment mode against complete execution of the purchase order (PO)/ work order and submission of all the required documents as per the order preferably within 30 days after satisfactory supply, inspection, installation / commissioning & acceptance and on submission of pre-receipted tax invoice, delivery challan, warranty certificate and installation report in triplicate and Performance Bank Guarantee, subject to verification.

Ø Bidders are required to submit PAN and GST certificate along with this bid.

Ø Bidders are required to submit all the relevant documents/data as asked in bid document, failing to this bid will be liable for rejection.

Instruction for submission of Bid Security (EMD)

***DD towards EMD should be in Favour of "The Registrar" IIT(ISM) Dhanbad,**

The bidder, who will submit their EMD (Bid Security) in form of DD / Bank Guarantee (BG) through speed post / courier are requested to kindly superscribed the envelope with the following details:

GEM Bid Number (As per the GeM Bid)	GEM/2026/B/8025919
Ref. No. of the Procurement	VH-INS-GeM-120-26-27
Description	Hiring of Ambulance (Contract will be initially awarded for the period of 01 year which may be extended for 2 year on annual basis subject to satisfactory performance & mutual consent.

The above document should be reached to the following address before the due date:

“Assistant Registrar”

Purchase and Stores

Administrative Block

IIT(ISM) Dhanbad

Jharkhand-826004

Ph.: +91-326-2235678, 2235584

Email: purchase@iitism.ac.in

BIDDER'S IDENTIFICATION DETAILS

SL. No.	Description	Reply of the Bidder
01	Name of the bidder	

02	Complete Address of the bidder with PIN Code	
03	Email ID of the bidder (for communication on purpose)	
04	Contact Number	
05	Complete Bank details: (For releasing of Payment)	

Bidders are requested to submit the basic details regarding their firm in tabular form at as above.

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6. Buyer Added Bid Specific SLA

File Attachment [Click here to view the file.](#)

अस्वीकरण/Disclaimer

The Additional Terms and Conditions (ATC) have been incorporated by the Buyer after approval of their Competent Authority. The Buyer, is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any restriction arising in the bidding process due to these ATCs and including the modification of technical specifications and / or terms and conditions governing the bid. All representations / grievances pertaining to the ATC clauses shall be raised with the buyer organization directly and not with GeM. If any of the clause(s) is/are incorporated by the Buyer regarding the following, the bid & resultant contract shall be treated as null & void. Further, GeM reserves the right, at its sole discretion, to cancel the bid forthwith, without issuance of any prior notice or intimation :-

1. Publishing Custom / BOQ bids for items for which regular GeM categories are available (unless such Custom / BOQ item is bunched with the major regular product Category Item).
2. Mandating procurement of / from specific Brand / Make / Model / Manufacturer / Dealer except in case of Single Bid / Proprietary Article Certificate (PAC) Buying.
3. Inclusion of disqualification criteria related to suspension of seller / service provider, where such suspension period has already expired.
4. Mandating submission of documents (other than EMD and signed Integrity Pact - which can be submitted within 5 days of bid opening) in physical form as a pre-requisite to qualify bidders.
5. Publishing bids on GeM for procurement of works.
6. Procurement of Goods by creating a Service bid on GeM & vice-versa.
7. Seeking sample with bid or approval of samples during bid evaluation process. However, trial / sample, as the case may be, shall be permitted in cases where trial / sample are allowed as per approved and published procurement policy of the Buyers' controlling Ministry / Department / State / Public Sector Enterprises Headquarters. If there is any violation of trial / sample clause with regard to approved policy of the Buyers' Ministry / Department / State / Public Sector Enterprises Headquarters, then this is to be determined and redressed by the concerned Buyer Organisation only.
8. Seeking experience from specific organization / department / institute only or from foreign / export experience.
9. Creating bid for items from incorrect categories.
10. Reference of conditions published on any external site or reference to external documents/clauses.
11. Asking for any Tender fee / Bid Participation fee, as the case may be.
12. Buyer added ATC Clauses which are in contravention of clauses defined in bid detail section, including specifications, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by the applicable GeM GTC.

13. Any ATC clause in contravention with GeM GTC Clause 4 (xiii) (h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
14. In a category based bid, adding additional items, through buyer added, additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogues or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers/Service Providers shall ensure full compliance with all applicable labour laws, including the provisions, rules, schemes and guidelines under the four Labour Codes i.e. the Code on Wages, 2019; the Industrial Relations Code, 2020; the Occupational Safety, Health and Working Conditions Code, 2020; and the Code on Social Security, 2020 as and when notified and brought into force by the Government of India.

For all provisions of the Labour Codes that are pending operationalisation through rules, schemes or notifications, the corresponding provisions of the pre-existing labour enactments (such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972, etc. and relevant State Rules) shall continue to remain applicable.

The Seller/ Service Providers shall, therefore, be responsible for ensuring compliance under:

- **All notified and enforceable provisions of the new Labour Codes as mentioned hereinabove; and**
- **All operative provisions of the erstwhile Labour Laws until their complete substitution.**

All obligations relating to wages, social security, safety, working conditions, industrial relations etc. and any other statutory requirements shall be strictly met by the Seller/ Service Provider. Any non-compliance shall constitute a breach of the contract and shall entitle the Buyer to take appropriate action in accordance with the contract and applicable law.

This Bid is governed by the General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to the Service, as the case may be, as provided in the Marketplace.

However, in case of Service, if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement specific to said Service, then it will over-ride the conditions in the General Terms and Conditions.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---