INDIAN INSTITUTE OF TECHNOLOGY (INDIAN SCHOOL OF MINES) DHANBAD

Tender No. SW-INS-CPPP-004-26-27 **Date: 09.06.2026**

E-TENDER NOTICE

The Indian Institute of Technology (Indian School of Mines) Dhanbad invites Bids from eligible, qualified, and capable manufacturer/dealer/suppliers for **"Student Insurance Policy"** according to the requirements as defined in the Tender document.

Sl. No	Tender No.	Particulars	Required Quantity	Amount of EMD
1.	**SW-INS-CPPP-004-26-27**	**"Student Insurance Policy"**	8000 **students (Approx)**	Rs. 5,00,000/-

Earnest Money Deposit (EMD) in the form of Demand Draft/BG/FDR should be drawn in favour of Registrar, IIT (ISM) Dhanbad payable at Dhanbad. EMD can also be deposited in the form of a Term Deposit Receipt/Fixed Deposit Receipt/Bank Guarantee drawn in favour of Registrar, IIT (ISM) Dhanbad. A scanned copy of EMD should be uploaded on www.eprocure.gov.in along with the technical bid.

The hard copy of the same in the original is to be sent to the address mentioned below duly super scribing the Tender Number and Name on the envelope and the same must be reached in the IIT (ISM) Dhanbad on or before the due date and time for the opening of technical bid. If not received within 05 working days after last date of submission of bid then bid will be rejected summarily.

Sl. No.	Description	Date	Time
1	Tender Publication date	09.06.2026	06:50 PM
2	Pre Bid Conference date and time	16.06.2026	11:00 AM
3	Bid submission start date and time	17.06.2026	06:00 PM
4	Bid submission end date and time	30.06.2026	06:00 PM
5	Technical Bid opening date and time	02.07.2026	11:00 AM
6	Financial Bid opening	Technically qualified bidders will be informed about date and time of opening of financial bids through CPPP.	

IIT (ISM) Dhanbad reserves the right to accept or reject the tenders without assigning any reason.

The original EMD should be sent to:

Deputy Registrar (Purchase and Stores)
IIT (ISM) Dhanbad,
Distt. Dhanbad – 826004
Jharkhand.

Deputy Registrar
(Purchase & Stores)

Annexure-I

Instructions to the bidders for online bid submission

The bidders are required to submit their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal to prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal. More information for submitting online bids on the CPP Portal may be obtained at https://eprocure.gov.in.

1. Registration:

(a) Bidders are required to enroll on the e-Procurement module of the Central Public Procurement Portal (URL: https://eprocure.gov.in by clicking on the link "**Online bidder Enrollment**" on the CPP Portal which is free of charge.

(b) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.

(c) Bidders are advised to register their valid email addresses and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.

(d) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India, with their profile.

(e) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible for ensuring that they do not lend their DSC's to others which may lead to misuse.

(f) Bidder then logs in to the site through the secured log-in by entering their user ID / Password and the password of the DSC / e-Token.

2. Searching for tender documents:

(a) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.

(b) Once the bidders have selected the tenders they are interested in, they may download the required documents/tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS/E-mail in case there is any corrigendum issued to the tender document.

(c) The bidder should make a note of the unique Tender ID assigned to each tender; in case they want to obtain any clarification/help from the Helpdesk.

3. Assistance to bidders:

(a) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk.

(b) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.

4. Submission of the bid:

All interested eligible bidders are requested to submit their bids online through CPP Portal: http://eprocure.gov.in as per the criteria given in this document:

a. Technical Bid should be uploaded (one single pdf containing all technical documents, duly filled and signed Annexures, copy of EMD etc.) online in cover-1.

b. Financial Bid should be uploaded online in cover-2

Both Technical and Financial Bid covers should be placed online on the CPP Portal http://eprocure.gov.in.

(A) Technical bid:

Signed and Scanned copies of the Technical bid documents must be submitted online on CPP Portal: http://eprocure.gov.in.

List of Documents to be scanned and uploaded with Technical Bid (Under Cover-1). The enclosures have to be attached in the serial order as mentioned hereunder:

(i) Scanned copy of EMD deposited in the form of Demand Draft, Term deposit receipt/Fixed deposit receipt drawn in favour of Registrar, IIT (ISM) Dhanbad.

(ii) A scanned copy of the certificate mentioning the status of the Firm/Agency/Company/proprietary/ partnership (as applicable) from the competent authority.

(iii) Scanned copy of certificate from the OEM indicating that the Firm/Agency/Company/proprietary/partnership is authorized/registered to sale/ supply the tendered items.

(iv) Scanned copy of PAN Card (as applicable to the type of tenderer) and Goods and Services Tax Registration Certificate.

(v) Scanned copy of duly filled **Annexure-A, Annexure-B, Annexure-C, Annexure-D, Annexure-E and Annexure-F.**

(vi) Scan copy of purchase/work/supply order of OEM/Bidder as proof of past performance (if any).

(vii) Submission of duly filled “Technical Bid for Student Insurance Policy” mention under scope of work (Annexure-III) as Part-‘A’ is mandatory.

Note: (a) All the above-mentioned documents must be scanned and merged as a single PDF along with the Technical Bid. This single PDF of Technical Bid should be uploaded under technical cover in CPP Portal.

(b) The technical bid may be summarily rejected, if these documents are not attached.

(c) For the tender value up to Rs. 10 Crores, Self-Certificate for local content, and for the tender value above Rs. 10 Crores, Certificate for local content from Statutory Auditor/Cost Auditor/Cost Accountant/CA, must be attached.

(B) Financial bid:

In preparing the financial bids, bidders are expected to take into account the requirements and conditions laid down in this Tender document. The financial bids should be uploaded online as per the specified **“.xls”** format i.e. Price Bid Excel sheet attached as **‘.xls’** with the tender and based on the scope of work, service conditions and other terms of the Tender document.

5. Other instructions:

(a) The detailed tender documents may be downloaded from http://eprocure.gov.in till the last date of submission of the tender. The tender can only be submitted online through CPP Portal http://eprocure.gov.in

(b) Bids will be received only online mode through www.eprocure.gov.in up to the date & time mentioned in the E- TENDER NOTICE. No tender/bid will be accepted in physical form and any tender/bid received in such manner will be treated as non-bonafide tender/bid.

(c) Bid will be opened on the scheduled date and time in the presence of tenderers/bidders or their authorized representatives (if any), who have uploaded their quotation/ bid and who wish to be present at the time of opening the bids.

(d) All the bids must be valid for a period of 180 days from the last date of submission.

(e) Bidders are requested to go through the instructions regarding filling and submission of the tender attached herewith. Bidders may forward their points on tender documents and/or depute their technical representative for discussion on tender/drawing and to clarify doubts, if any, on the stipulated pre-bid date.

(f) Bidders shall upload a scanned copy of the Earnest Money Deposit (EMD) mentioned in the Notice of Tender and shall ensure the receipt of a hard copy of the same in the Purchase and Stores Section, IIT (ISM) Dhanbad, Distt. Dhanbad - 826004, Jharkhand, on or before the scheduled date of opening of bid. In case of failure of the same, the technical bid will not be evaluated.

(g) In view of delays due to system failure or other communication related failures, it is suggested that the tender/bid be uploaded sufficiently in advance of the last due date and time fixed.

(h) If any alterations to any of the conditions, specifications laid down in the tender documents are found or any new condition is mentioned by the tenderer, in the tender document, such tender/bid will be rejected.

(i) IIT (ISM) Dhanbad reserves the right to cancel the tender at any point of time without assigning any reason.

Annexure-II

TENDER FOR "Student Insurance Policy"

TERMS AND CONDITIONS

1. The technical specifications are enclosed **as Annexure-III.** Bidders are required to go through the technical specifications carefully before submission of bids.

2. Tender Specific Authorization letter from Original Equipment Manufacturer (OEM) in favor of the bidder must be uploaded with technical bid for each item quoted.

3. The tenderer should upload detailed technical description/catalogue/brochure along with the technical bid. If not uploaded, the bid may be summarily rejected. If there is any deviation in specifications mentioned in the technical bid and Catalogue/Brochure, then the specifications given in the technical bid shall be considered and shall be treated as final.

4. The tenderer should not have been debarred or blacklisted by any Central / State Government. A self-attested certification to that effect must be uploaded with the technical bid in the prescribed format. The proforma of the certificate is enclosed with the tender as **Annexure-A**.

5. Different types of taxes levied should be quoted separately in a format as provided in the price bid. In case of consolidated prices, it will be pre-assumed that the quoted prices are inclusive of all taxes and other charges. Any taxes/charges which are not mentioned separately will be treated as included in the price quoted. No future correspondence about taxes will be entertained.

6. All the bids must be valid for a period of 180 days from the last date of submission. In, exceptional circumstances, prior to expiry of the original time limit, the Institute may request the bidders extend the period of validity for a specified additional period beyond the original validity of 180 days. The request and the bidders' responses shall be made in writing. The bidders, not agreeing for such extensions will be allowed to withdraw their bids without forfeiture of their Bid Security.

7. **EMD Exemption:** EMD exemption shall be given to those bidders who are registered with the Central Purchase Organization or NSIC or MICRO and Small Enterprises (MSEs) as defined in MSME Procurement Policy issued by the Department of Micro and Small Enterprises (MSME). To claim the exemption, the bidder must be offering goods manufactured by themselves or providing relevant services. Exemption will not be granted in case the bidder is acting as an agent for some other vendor. Bidders are required to upload necessary certificates to claim EMD exemption.

8. **Instruction to the bidder of countries which share land border with India (Rule 144(xi) GFRs).**

   Any bidder from a country that shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Department for Promotion of Industry and Internal Trade (DPIIT). As per Office Memorandum No. F.7/10/2021-PPD (1) dated: 23.02.2023 issued by the Department of Expenditure (Ministry of Finance), Govt. of India, the bidder is required to submit an undertaking as per **Annexure-C**

9. **MII & Purchase Preference:**

   The MII compliances shall be as per Govt. of India guidelines. All the bidders must upload undertaking as per **Annexure-C** with the Technical Bid.

10. **Evaluation Procedure:**

Phase-I: Technical Evaluation

Technical evaluation will be done on the basis of documents submitted by the bidder in the technical bid. Hence bidders are required to enclose all relevant documents along with the technical bid. Discrepancy in relevant supporting documents shall lead to the rejection of technical bids.

Phase-II: Financial Evaluation

a. Financial bids of technically qualified bidders shall only be opened.
b. The bid will be awarded to the L-1 bidder.

11. **Liquidated damages (LD):**

If the bidder fails to deliver the item or any part thereof within the period prescribed for delivery, the Institute shall be entitled to recover as liquidated damages a sum equivalent to 1% (one percent) per week of the purchase order. The total damages shall not exceed 5% (five percent) of the value of the purchase order.

12. **Payment terms**: As per scope of work.

13. **Extension**: As per scope of work.

14. **Performance security**

a. To ensure due performance of the item, performance security is to be furnished by the successful tenderer.
b. The performance security should be furnished within 21 days of the award of supply order.
c. Performance security should be for an amount of five percent (5%) of the value of the supply order.
d. Performance security may be furnished in the form of a Demand Draft/ Fixed Deposit Receipt / Bank Guarantee from a commercial bank in favour of Registrar IIT (ISM) Dhanbad, payable at Dhanbad.
e. Performance security should remain valid for a period of 14 months. The performance security will be refunded without any interest, provided that the performance is satisfactory.

15. **Refund of EMD**

a. EMD will be refunded without any interest to the successful tenderer on receipt of performance security.
b. The tenderer, who are not qualified for the tender either in technical bid or on any other grounds, their EMD will be refunded within 30 days from the award of the contract.
c. If supply order is placed and the successful tenderer fails or refuses to supply the item, in such case the EMD will be forfeited.

16. **Cancellation of tender**

IIT (ISM) Dhanbad reserves the right to cancel the tender at any point of time without assigning any reason.

17. **Legal**

Any dispute with regard to the meaning, effect or interpretation of any clause of this contract/agreement shall be referred to the sole Arbitrator i.e. Director, IIT (ISM) Dhanbad who would act as the sole Arbitrator and proceedings of such arbitration shall be conducted in accordance with the provisions of the Indian Arbitration Act, 1940 or any statutory modification thereof. The venue of Arbitration shall be IIT (ISM) Dhanbad only and the language shall be English only. In case of litigation, if any, the District Court of Dhanbad (Jharkhand) shall have the jurisdiction for any such litigation.

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Annexure-III

Scope Of Work

Subject: *Student Insurance Policy (SIP) for the Academic years 2026-27 , 2027-28 and AY 2028-29.*

Indian Institute of Technology (ISM), Dhanbad, is a fully residential premier technical institute, Institute of national Importance, a fully residential premier technical institute under the aegis of the Ministry of Education, GOI, invites tenders from the reputed firms/ **insurance companies serving in India for at-least past 07 years, and must have its branch office in Dhanbad, Jharkhand,** for providing cashless Student Insurance policies for all its registered students and research scholars (except part-time Ph.D.s and Executive programmes etc.) during the academic sessions of 2026-27, 2027-28 and 2028-29 with the following terms and conditions. The **average annual turnover of the insurance company** during the last three financial years, i.e., (2022-23, 2023-24 & 2024-25) should have been **Rs 6.4 Crore or higher**. Audited financial statements are to be submitted with the tender document.

Terms and Conditions for Students Insurance Policy

1. The bidder should be a registered Indian insurer in accordance with the Insurance Act, (registered and licensed by IRDA (Insurance Regulatory Development Authority) as medical or health insurer, and have a license to carry out medical insurance business on a Pan India basis. Guidelines issued by IRDA/TAC from time to time with regard to insurer's responsibility & liability towards insured shall be automatically applicable to this insurance contract to the extent stipulated by IIT(ISM), Dhanbad.

2. The coverage of Rs. 5.00 (five) lakh and cost of study in the event of accidental death/permanent disability/ loss of two eyes/two limbs of the ***paying Parent/Guardian***. The cost of study includes total semester fees and mess charges for the balance period on an actual basis. In this matter, the applicable fee structure of IIT(ISM) shall be followed.

3. The coverage of Rs. 5.00 (Five) lakh to the family of the student in the case of his/her (insured) accidental death or incapacitation/permanent disability.

4. **Cashless Medical Coverage**: Rs. 2,50,000/- as medical expenses per annum per student (indoor/inpatient treatment, any type of accidental treatment/test required, followed by/following hospitalization). The facilities of Cashless / hospitalization to be provided only in the empanelled hospitals. All the leading hospitals in & around Dhanbad (Asarfi Hospital, Jalan Hospital, PMCH, JIMS etc.), Bokaro, Asansol, Durgapur, Ranchi (Mission Hospital, City Hospital, Disha Eye Hospital etc.) should be empanelled with the insurer for providing medical facilities to the students as per the terms & conditions of this agreement. All types of diseases, including Eye, Ear, and pre-existing diseases, shall also be covered. It is mandatory and

responsibility of the bidder/insurance company to provide **cashless facilities** to the insur students in the empanelled hospitals.

5. The Bidder/Insurance Company must submit the list of their Empanelled-Hospitals/Pathology in Jharkhand (also in Dhanbad), Bihar, & West-Bengal with the Technical-Bid of this tender document.

6. For non-empanelled hospitals where cashless facilities cannot be availed of by the student, reimbursement of claim up to Rs.2,50,000/- for hospitalization in any hospital/nursing home in the country shall be covered by the bidder.

7. Rs 40,000/- as the cover for loss of laptop of student during the transit to and fro from home, bonafide travel for Industrial training /field visit/project/internship etc. or during stay at Hostel/Institute premises.

8. Rs 10,000/- as the cover for loss/damage of baggage of the student during transit to and fro from home, bonafide travel for Industrial training /field visit/project/ internship etc. or during stay at Hostel/Institute premises.

9. The bidder will ensure that 5% (five percent) of students among the insured shall be covered under OPD treatment for an amount of Rs. 25, 000/- for each student per annum.

10. Irrespective of any of the clauses followed by the insurance company, if a student is admitted / discharged within 24 hours, it shall be treated as an OPD/IPD case, and reimbursement/cashless facilities will be applicable.

11. Day care treatment shall also be considered for the reimbursement as OPD.

12. The representative of the successful bidder/insurance company/TPA must provide dedicated manpower to the Office of Dean (Students' Welfare), Indian Institute of Technology (ISM), Dhanbad from 09.00 AM to 06.00 PM (during office Hour) to facilitated the insurance and collect the insurance claims (in cases where students were unable to avail cashless facilities) as submitted by the insured students/research scholars. If the successful bidder is not able to comply with the same, then it will be treated as a violation of the terms & conditions.

13. However, the insurance company or its TPA should provide a 24x7 telephone facility to cater to all the students. **The bidder will also submit the ESCALATION MATRIX with the dedicated name of the person, their designation, and contact number/email address in this tender bid document.**

14. During the validity of the current policy, no revision in premium shall be considered by IIT (ISM) Dhanbad on the basis of actual claim ratio or any enhancement in the premium pointed out by any statutory or other authority. The premium includes the cost of services offered by the Third Party-Administrator (TPA) for all claims settled by the insurance company.

15. The period of insurance contract will be for Three years, i.e., initially, it is for one year from the effective date of contract award, which may be further extended on year basis up to 3 Year

subject to the satisfactory performance and review of the competent authority of the institute with the same premium and same terms and conditions.

16. Premiums shall be paid on an annual basis. If students join in between the academic year (AY), then their premium will be reduced on a pro-rata basis.

17. For all claims of insured students (other than cashless ones), the claim would be expected to be submitted to the insurance company by the student through the Office of DSW. All claims should be settled **within 30 days of submission, and payment** will be made directly to the insured. It is responsibility of insurer to collect the requisite documents from the claimants.

18. Any dispute, for whatever reason, that arises between the hospitals and the insurance company will be settled only by the insurance company or by the representatives of the insurance company. The Institute will not be liable for any involvement whatsoever. The insurance company will be solely liable for the same.

19. **Period of insurance coverage:**
    i) The admission of new entrants (first year) will be in the third/fourth week of July and may be later on as per the institute norms.
    ii) The contract will be for three years. The expected date of the insurance policy will cover the period from 01.08.2026 to 31.07.2027 (for the purpose of insurance coverage in 2026-27, i.e., 12 months.) and may be further extended for a period from 01.08.2027 to 31.07.2028 and 01.08.2028 to 31.07.2029 (for the purpose of insurance coverage in 2027-28, 2028-29 i.e., 12+12 months.).
    iii) Actual payment will be made for the actual number of students registered.

20. All students will be deemed to be covered from the first date of reporting for physical registration in the academic calendar. The insurance company or bidder must presume that the coverage of Student Insurance will be effective from the date of physical reporting of students in the institute. The list of students, along with the actual premium amount, will be paid by the institute to the bidder later on.

21. **Penalty Clause**: Any violation of clauses, defaults, or negligence towards NIT will attract to levy a penalty as decided by the institute/competent Authority.

22. **Yearly Premium**: The same rate of the insurance premium is applicable for the 2nd an 3rd year, which is also to be paid on a yearly basis as per the student's insurance policy. The premium should be quoted on the basis of per student per year in view of the facts mentioned in paragraph 20. The payment of premiums to the insurance company shall be made on the basis of the actual number of students to be insured under the policy.

23. Any tender bid submitted with any deviation from the terms and conditions mentioned in this tender document will not be accepted.

24. Expected number of total registered students/research scholars: 8000 (approx.), and the number of students may vary depending upon the actual number of students admitted to admission/registration during the respective academic years.

25. **Physical & online delivery of the insurance card:** The bidder/Insurance or insurance company will ensure that the online & physical delivery of the insurance card will be delivered to the students within 15 days of receiving the details of insured students from the Office of DSW. ***It is the sole duty and responsibility of the insurance company to deliver the online cards to the institute email IDs of the respective students, and the insurance company will delegate their staffs/employees/manpower for the distribution of physical cards to the individual students***. In any case, the institute will be liable for the distribution of physical cards to students.

26. Rooms, Board & Nursing charge as provided by the Hospital is upto 01 % of the sum insured per day and if admitted into the intensive care unit (ICU) upto 02 % of the sum insured per day.

27. Dental care will only be entertained in accidental case.

28. The clause and other terms of condition mentioned in the document shall stand valid irrespective of the practices being followed by the insurance company in this regard.

29. The bidder must certify all the NIT/Tender documents with a seal and signature.

A. Technical-Bid for Students Insurance Policy

(To be filled by the bidder)

S.No	Specifications & Parameters	Desired Information	Documents Enclosed (Yes/No)	Page No. as per the NIT Tender documents.
A (01)	Registered with the Insurance Act, (registered and licensed by IRDA (Insurance Regulatory Development Authority) as medical or health insurer and should have a license to carry out Medical insurance business on a Pan India basis)	Registered with the Insurance Act, (registered and licensed by IRDA (Insurance Regulatory Development Authority) as medical or health insurer and should have a license to carry out Medical insurance business on a Pan India basis)		
A (02)	Letter of undertaking for "Cashless hospitalization facilities in empanelled hospitals". All the leading hospitals in & around Dhanbad (Ashrafi hospital, Jalan Hospital, PMCH, JIMS etc.), Bokaro, Asansol, Durgapur (Mission Hospital, City Hospital, Disha Eye Hospital etc.) should be empanelled with the insurer for providing medical facilities to the students as per the terms & conditions of this agreement. All types of diseases, including Eye, Ear, and pre-existing diseases, shall also be covered. It is mandatory and the responsibility of the bidder/insurance company to provide cashless facilities to the insured students in the empanelled hospitals."	The bidder shall provide an undertaking on the letter head as per clause no. A(02) of the Technical Bid .		
A (03)	Submit the list of their Empanelled - Hospitals/Pathology in Jharkhand (also in Dhanbad), Bihar, & West-Bengal with the Technical-Bid of this tender document.	Enclose the list of empanelled hospitals/pathology.		
A (04)	Letter of undertaking for "The representative of the successful bidder/insurance company/TPA must provide dedicated manpower to the Office of Dean (Students' Welfare), Indian Institute of Technology (ISM), Dhanbad from 09.00 AM to 06.00 PM	The bidder shall provide an undertaking on the letter head as per clause no. A(04) of the Technical Bid .		

	(during office Hour) to facilitated the insurance and collect the insurance claims (in cases where students were unable to avail cashless facilities) as submitted by the insured students/research scholars. If the successful bidder is not able to comply with the same, then it will be treated as a violation of the terms & conditions. "			
A (05)	Letter of undertaking for "However, for the rest of the days, the insurance company or its TPA should provide a 24x7 telephone facility to cater to all the students. The Bidder will also submit the ESCALATION MATRIX with the dedicated name of persons with their designation and contact number/email address in this tender bid document. "	The bidder shall provide an undertaking on the letter head as per clause no. A(05) of the Technical Bid & Escalation Matrix.		
A (06)	Letter of undertaking for "For all claims of insured students (other than cashless ones), the claim would be expected to be submitted to the insurance company by the student through the Office of DSW. the claims should be settled within 30 days of submission, and payment will be made directly to the insured. Any violation of clauses, defaults, or negligence towards NIT will attract penalty right to levy a penalty of 100% on all premiums paid as decided by the Institute/Competent Authority."	The bidder shall provide an undertaking on the letter head as per clause no. A(06) of the Technical Bid.		
A (07)	**Average Annual turnover of the Insurance Company** during last three financial years, i.e., (, 2022-23, 2023-24 & 2024-25) should have been **Rs 6.4 Crore or higher**. Audited financial statements are to be submitted with the tender document.	Annual Turnover 2022-23 = Rs Annual Turnover 2023-24 = Rs Annual Turnover 2024-25 = Rs Average Turnover = Rs		
A (08)	**Number of years** serving as Insurance Company in PAN India.	Nos. of years________ . (Related documents to be submit)		
A (09)	Acceptance of all the terms and conditions prescribed in the Bid documents by the bidder.	Please mention your acceptance as : Yes/No		

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Seal and Signature of Bidder

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A (10)	The bidder details shall be submitted in the following format: a. Name of the Insurance Company:____ b. Name of the contact person ____ c. Date of commencement Insurance policy in India________ d. Postal Address (Dhanbad Branch)_____________ e. Telephone No. _________ f. FAX No. _____________ g. Mobile No. ___________ h. Email id _____________ i. Bank A/C No. and Name of the Bank ________________ j. Postal Address of Head office ____________________ k. Name & mobile no Regional Head _______________	The bidder shall provide an undertaking on the letter head as per clause no. A(10) of the Technical Bid. (Related documents to be submit)		

Note:-

- Conditional bid will be summarily rejected.
- The bidder must mention the Page no. in the dedicated column in the technical bid.
- The bidder must enclose/submit all the relevant documents as per the requirements of technical bid.
- The price bid or financial Bid will be opened only for those successful bidders who are technically qualified.

Age Bracket / demography of students								Annexure-1
Age Group	**Students (In nos.)**							
	B.Tech	**M.Tech**	**M.Sc**	**M.Sc.Tech**	**MA**	**MBA**	**Ph.D**	**International Students**
0-18	1363	1	0	1	0	0	0	0
>18 Year &<=19 Year	1060	1	5	3	0	2	0	0
>19 Year &<=20 Year	976	4	33	27	3	0	1	0
>20 Year &<=30 Year	1054	1120	294	288	26	187	1110	23
>30 Year &<=35 Year	0	14	0	0	0	5	284	4
>35 Year &<=45 Year	0	7	0	0	0	1	64	3
>45 Year &<=55Year	0	0	0	0	0	0	3	0
>55 Year &<=60 Year	0	0	0	0	0	0	1	0
	4453	**1147**	**332**	**319**	**29**	**195**	**1463**	**30**
		Grand Total		**7968**				

Claim Dump report of last 3 years (2023-24, ++2024-25 & 2025-26)

Annexure-2

S.N.	Session	Claim Count	Claim Amount(₹)	Incurred Amount (₹)
1	2023-24	484	₹10,840,819/-	₹73,86,428/-
2	2024-25	618	₹1,40,51,184/-	₹93,79,897/-
3	2025-26 (till 23.04.2026)	413	₹1,10,04,394/-	₹82,79,137/-

Medi Assist

Insurer : SBI General Insurance Co. Ltd.

Corporate :** Indian School Of Mines

Portfolio Analysis Report v2.3

Report as on: 23 Apr 2026

Units in : Actuals

This report has been generated for the following policies:

Policy Number	Policy Holder	Policy Start Date	Policy End Date	Lives	Total Premium	Earned Premium	Policy Run Days
4101220800000065-01	Indian Institute Of Technology Indian School Of Mines	August 1, 2023	July 31, 2024	7,078	₹0	₹0	366
Total				7,078	₹0	₹0	366

Tender No. SW-INS-CPPP-004-26-27

Portfolio Report

As of 23 Apr 2026, the portfolio covers 7,078 lives. Premium updated in our system is ₹0. A total of 484 claims have been reported, with Incurred Amount of ₹73.86 Lakh. The Incurred Claims Ratio (ICR) is NA on premium updated and NA** on Earned Premium. The claim incidence rate is 2.43% (Incurred Hospitalization claims per 100 lives). Ratios based on premium in Insurer's System would prevail.**

1.0 Policy Lives	Count
1.1 At Inception* & Addition	7,078
1.1.1 At Inception *	5,226
1.1.2 Addition	1,852
1.2 Deletion	0
Current Lives	7,078

• Inception Lives inclusive of lives added with policy or subsequently, with coverage date from policy start date

2 Policy Premium	Amount (₹)
2.1 First Time	0
2.2 Addition	0
2.3 Deletion	0
2.4 Total Premium	0
2.5 Earned Premium (EP)	0

3 By Claim Status	Claim Count	% Claim Count	Claim Amount (₹)	% Claim Amount	Incurred Amount (₹)	%Incurred Amount
3.1 Paid	419	86.57%	₹9,578,870	88.36%	₹7,386,428	100.00%
3.2 Denied due to document shortfall	11	2.27%	₹166,117	1.53%	₹0	0.00%
3.3 Denied due to Policy Exclusion	54	11.16%	₹1,095,832	10.11%	₹0	0.00%
3.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
3.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Total	484		₹10,840,819		₹7,386,428	

Claim Type	Claim Count	% Claim Count	Claim Amount (₹)	% Claim Amount	Incurred Amount (₹)	%Incurred Amount
IP						
4 Cashless						
4.1 Paid	119	94.44%	₹6,478,545	93.01%	₹5,397,357	100.00%
4.2 Denied due to document shortfall	0	0.00%	₹0	0.00%	₹0	0.00%
4.3 Denied due to Policy Exclusion	7	5.56%	₹486,611	6.99%	₹0	0.00%
4.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
4.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Subtotal	126	100.00%	₹6,965,156	100.00%	₹5,397,357	100.00%
5 Reimbursement						
5.1 Paid	53	74.65%	₹2,102,057	77.70%	₹1,198,749	100.00%
5.2 Denied due to document shortfall	4	5.63%	₹151,211	5.59%	₹0	0.00%
5.3 Denied due to Policy Exclusion	14	19.72%	₹452,149	16.71%	₹0	0.00%
5.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
5.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Subtotal	71	100.00%	₹2,705,417	100.00%	₹1,198,749	100.00%
Total	197	40.70%	₹9,670,573	89.21%	₹6,596,106	89.30%
OP						
6 Cashless						
6.1 Paid	0		₹0		₹0	
6.2 Denied due to document shortfall	0		₹0		₹0	
6.3 Denied due to Policy Exclusion	0		₹0		₹0	
6.4 Processed	0		₹0		₹0	
6.5 In Process	0		₹0		₹0	
Subtotal	0		₹0		₹0	
7 Reimbursement						
7.1 Paid	247	86.06%	₹998,268	85.30%	₹790,322	100.00%
7.2 Denied due to document shortfall	7	2.44%	₹14,906	1.27%	₹0	0.00%
7.3 Denied due to Policy Exclusion	33	11.50%	₹157,072	13.42%	₹0	0.00%
7.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
7.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Subtotal	287	100.00%	₹1,170,246	100.00%	₹790,322	100.00%
Total	287	59.30%	₹1,170,246	10.79%	₹790,322	10.70%
Grand Total	484	100.00%	₹10,840,819	100.00%	₹7,386,428	100.00%

8 IP Claim Type	8.1 No. of IP Claims	8.2 Claims made per 100 Lives Insured
Cashless	119	1.68%
Reimbursement	53	0.75%
Total	172	2.43%

As of 23 Apr 2026 , 0 Claims with an Incurred amount of ₹0 are pending. Out of them claims are under error log category

9 Claims Pending With	Medi Assist		Insurer		Member		Provider		Total	
	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)
9.1 IP	0	₹0	0	₹0	0	₹0	0	₹0	0	₹0
9.1.1 Cashless	0	₹0	0	₹0			0	₹0	0	₹0
9.1.2 Reimbursement	0	₹0	0	₹0	0	₹0			0	₹0
9.2 OP	0	₹0	0	₹0	0	₹0	0	₹0	0	₹0
9.2.1 Cashless	0	₹0	0	₹0			0	₹0	0	₹0
9.2.2 Reimbursement	0	₹0	0	₹0	0	₹0			0	₹0
Total	0	₹0	0	₹0	0	₹0	0	₹0	0	₹0

10 Claims that are in Error	Claim Count
Total	

Please see the policy details page for more information on the policies that were used to generate this report.

Annexure-3

Medi Assist

Insurer : SBI General Insurance Co. Ltd.

Corporate :** Indian School Of Mines

Portfolio Analysis Report V2.3

Report as on: 23 Apr 2026

Units in : Actuals

This report has been generated for the following policies:

Policy Number	Policy Holder	Policy Start Date	Policy End Date	Lives	Total Premium	Earned Premium	Policy Run Days
41010240800000047-00	Indian Institute Of Technology Indian School Of Mines	August 1, 2024	July 31, 2025	7,524	₹0	₹0	365
Total				7,524	₹0	₹0	365

Tender No. SW-INS-CPPP-004-26-27

Portfolio Report

As of 23 Apr 2026, the portfolio covers 7,524 lives. Premium updated in our system is ₹0. A total of 618 claims have been reported, with Incurred Amount of ₹93.80 Lakh. The Incurred Claims Ratio (ICR) is NA on premium updated and NA** on Earned Premium. The claim incidence rate is 2.53% (Incurred Hospitalization claims per 100 lives). Ratios based on premium in Insurer's System would prevail.**

1.0 Policy Lives	Count
1.1 At Inception* & Addition	7,524
1.1.1 At Inception *	7,186
1.1.2 Addition	338
1.2 Deletion	0
Current Lives	7,524

* Inception Lives inclusive of lives added with policy or subsequently, with coverage date from policy start date

2 Policy Premium	Amount (₹)
2.1 First Time	0
2.2 Addition	0
2.3 Deletion	0
2.4 Total Premium	0
2.5 Earned Premium (EP)	0

3 By Claim Status	Claim Count	% Claim Count	Claim Amount (₹)	% Claim Amount	Incurred Amount (₹)	%Incurred Amount
3.1 Paid	470	76.05%	₹11,790,825	83.91%	₹9,379,897	100.00%
3.2 Denied due to document shortfall	50	8.09%	₹533,707	3.80%	₹0	0.00%
3.3 Denied due to Policy Exclusion	98	15.86%	₹1,726,652	12.29%	₹0	0.00%
3.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
3.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Total	618		₹14,051,184		₹9,379,897	

Claim Type	Claim Count	% Claim Count	Claim Amount (₹)	% Claim Amount	Incurred Amount (₹)	%Incurred Amount
IP						
4 Cashless						
4.1 Paid	134	91.78%	₹8,575,410	86.68%	₹7,098,898	100.00%
4.2 Denied due to document shortfall	0	0.00%	₹0	0.00%	₹0	0.00%
4.3 Denied due to Policy Exclusion	12	8.22%	₹1,317,521	13.32%	₹0	0.00%
4.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
4.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Subtotal	146	100.00%	₹9,892,931	100.00%	₹7,098,898	100.00%
5 Reimbursement						
5.1 Paid	56	65.88%	₹1,883,315	76.80%	₹1,238,793	100.00%
5.2 Denied due to document shortfall	12	14.12%	₹416,071	16.97%	₹0	0.00%
5.3 Denied due to Policy Exclusion	17	20.00%	₹152,962	6.24%	₹0	0.00%
5.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
5.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Subtotal	85	100.00%	₹2,452,348	100.00%	₹1,238,793	100.00%
Total	231	37.38%	₹12,345,279	87.86%	₹8,337,691	88.89%
OP						
6 Cashless						
6.1 Paid	0		₹0		₹0	
6.2 Denied due to document shortfall	0		₹0		₹0	
6.3 Denied due to Policy Exclusion	0		₹0		₹0	
6.4 Processed	0		₹0		₹0	
6.5 In Process	0		₹0		₹0	
Subtotal	0		₹0		₹0	
7 Reimbursement						
7.1 Paid	280	72.35%	₹1,332,100	78.09%	₹1,042,206	100.00%
7.2 Denied due to document shortfall	38	9.82%	₹117,636	6.90%	₹0	0.00%
7.3 Denied due to Policy Exclusion	69	17.83%	₹256,169	15.02%	₹0	0.00%
7.4 Processed	0	0.00%	₹0	0.00%	₹0	0.00%
7.5 In Process	0	0.00%	₹0	0.00%	₹0	0.00%
Subtotal	387	100.00%	₹1,705,905	100.00%	₹1,042,206	100.00%
Total	387	62.62%	₹1,705,905	12.14%	₹1,042,206	11.11%
Grand Total	618	100.00%	₹14,051,184	100.00%	₹9,379,897	100.00%

8 IP Claim Type	8.1 No. of IP Claims	8.2 Claims made per 100 Lives Insured
Cashless	134	1.78%
Reimbursement	56	0.74%
Total	190	2.53%

As of 23 Apr 2026 , 0 Claims with an Incurred amount of ₹0 are pending, Out of them claims are under error log category

9 Claims Pending With	Medi Assist		Insurer		Member		Provider		Total	
	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)
9.1 IP	0	₹0	0	₹0	0	₹0	0	₹0	0	₹0
9.1.1 Cashless	0	₹0	0	₹0			0	₹0	0	₹0
9.1.2 Reimbursement	0	₹0	0	₹0	0	₹0			0	₹0
9.2 OP	0	₹0	0	₹0	0	₹0	0	₹0	0	₹0
9.2.1 Cashless	0	₹0	0	₹0			0	₹0	0	₹0
9.2.2 Reimbursement	0	₹0	0	₹0	0	₹0			0	₹0
Total	0	₹0	0	₹0	0	₹0	0	₹0	0	₹0

10 Claims that are in Error	Claim Count
Total	

** Please see the policy details page for more information on the policies that were used to generate this report.

Annexure-3

Medi Assist

Insurer : SBI General Insurance Co. Ltd.

Corporate :** Indian School Of Mines

Portfolio Analysis Report v2.3

Report as on: 23 Apr 2026

Units in : Actuals

This report has been generated for the following policies:

Policy Number	Policy Holder	Policy Start Date	Policy End Date	Lives	Total Premium	Earned Premium	Policy Run Days
41010250900000098-00	Indian Institute Of Technology Indian School Of Mines	August 1, 2025	July 31, 2026	7,948	₹0	₹0	266
Total				7,948	₹0	₹0	266

Portfolio Report

As of 23 Apr 2026, the portfolio covers 7,948 lives. Premium updated in our system is ₹0. A total of 413 claims have been reported, with Incurred Amount of ₹82.79 Lakh. The Incurred Claims Ratio (ICR) is NA** on premium updated and NA** on Earned Premium. The claim incidence rate is 1.95% (Incurred Hospitalization claims per 100 lives). Ratios based on premium in Insurer's System would prevail.

1.0 Policy Lives	Count
⊟ 1.1 At Inception* & Addition	7,948
1.1.1 At Inception *	7,737
1.1.2 Addition	211
⊞ 1.2 Deletion	0
Current Lives	7,948

* Inception Lives inclusive of lives added with policy or subsequently, with coverage date from policy start date

2 Policy Premium	Amount (₹)
2.1 First Time	0
2.2 Addition	0
2.3 Deletion	0
2.4 Total Premium	0
2.5 Earned Premium (EP)	0

3 By Claim Status	Claim Count	% Claim Count	Claim Amount (₹)	% Claim Amount	Incurred Amount (₹)	%Incurred Amount
3.1 Paid	270	65.38%	₹8,320,822	75.61%	₹6,903,694	83.39%
3.2 Denied due to document shortfall	25	6.05%	₹94,040	0.85%	₹0	0.00%
3.3 Denied due to Policy Exclusion	46	11.14%	₹858,014	7.80%	₹0	0.00%
3.4 Processed	31	7.51%	₹1,152,747	10.48%	₹1,014,580	12.25%
3.5 In Process	41	9.93%	₹578,771	5.26%	₹360,863	4.36%
Total	413		₹11,004,394		₹8,279,137	

Claim Type	Claim Count	% Claim Count	Claim Amount (₹)	% Claim Amount	Incurred Amount (₹)	%Incurred Amount
⊟ IP						
⊟ 4 Cashless						
4.1 Paid	92	76.67%	₹6,547,712	78.17%	₹5,607,129	82.51%
4.2 Denied due to document shortfall	0	0.00%	₹0	0.00%	₹0	0.00%
4.3 Denied due to Policy Exclusion	5	4.17%	₹507,600	6.06%	₹0	0.00%
4.4 Processed	18	15.00%	₹1,010,241	12.06%	₹908,380	13.37%
4.5 In Process	5	4.17%	₹310,698	3.71%	₹279,940	4.12%
Subtotal	120	100.00%	₹8,376,251	100.00%	₹6,795,449	100.00%
⊟ 5 Reimbursement						
5.1 Paid	25	40.98%	₹1,060,086	65.87%	₹730,444	87.35%
5.2 Denied due to document shortfall	2	3.28%	₹33,594	2.09%	₹0	0.00%
5.3 Denied due to Policy Exclusion	19	31.15%	₹253,996	15.78%	₹0	0.00%
5.4 Processed	4	6.56%	₹96,226	5.98%	₹61,570	7.36%
5.5 In Process	11	18.03%	₹165,402	10.28%	₹44,258	5.29%
Subtotal	61	100.00%	₹1,609,304	100.00%	₹836,272	100.00%
Total	181	43.83%	₹9,985,555	90.74%	₹7,631,721	92.18%
⊟ OP						
⊟ 6 Cashless						
6.1 Paid	0		₹0		₹0	
6.2 Denied due to document shortfall	0		₹0		₹0	
6.3 Denied due to Policy Exclusion	0		₹0		₹0	
6.4 Processed	0		₹0		₹0	
6.5 In Process	0		₹0		₹0	
Subtotal	0		₹0		₹0	
⊟ 7 Reimbursement						
7.1 Paid	153	65.95%	₹713,024	69.98%	₹566,121	87.44%
7.2 Denied due to document shortfall	23	9.91%	₹60,446	5.93%	₹0	0.00%
7.3 Denied due to Policy Exclusion	22	9.48%	₹96,418	9.46%	₹0	0.00%
7.4 Processed	9	3.88%	₹46,280	4.54%	₹44,630	6.89%
7.5 In Process	25	10.78%	₹102,671	10.08%	₹36,665	5.66%
Subtotal	232	100.00%	₹1,018,839	100.00%	₹647,416	100.00%
Total	232	56.17%	₹1,018,839	9.26%	₹647,416	7.82%
Grand Total	413	100.00%	₹11,004,394	100.00%	₹8,279,137	100.00%

8 IP Claim Type	8.1 No. of IP Claims	8.2 Claims made per 100 Lives Insured
Cashless	115	1.45%
Reimbursement	40	0.50%
Total	155	1.95%

As of 23 Apr 2026 , 72 Claims with an Incurred amount of ₹13.75 Lakh are pending. Out of them 54 claims are under error log category

9 Claims Pending With	Medi Assist		Insurer		Member		Provider		Total	
	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)	Claim Count	Incurred Amount (₹)
⊟ 9.1 IP	12	₹400,528	17	₹571,177	4	₹42,503	5	₹279,940	38	₹1,294,148
9.1.1 Cashless	10	₹383,719	8	₹524,661			5	₹279,940	23	₹1,188,320
9.1.2 Reimbursement	2	₹16,809	9	₹46,516	4	₹42,503			15	₹105,828
⊟ 9.2 OP	5	₹32,159	19	₹11,862	10	₹37,274	0	₹0	34	₹81,295
9.2.1 Cashless	0	₹0	0	₹0			0	₹0	0	₹0
9.2.2 Reimbursement	5	₹32,159	19	₹11,862	10	₹37,274			34	₹81,295
Total	17	₹432,687	36	₹583,039	14	₹79,777	5	₹279,940	72	₹1,375,443

10 Claims that are in Error	Claim Count
In Process	38
Processed	16
Total	54

Please see the policy details page for more information on the policies that were used to generate this report.

Annexure-A

SELF-CERTIFIED DECLARATIONS FOR TAKING PART IN TENDER

a. **Regarding blacklisting / debarring**
b. **Insolvency**

1. I / We ______________________________ (Tenderer) hereby declare that the firm / agency / Company, namely M/s ____________________ has not been declared as **insolvent** by the Central/State Government or any other Organization.

AND

2. I / We ______________________________ (Tenderer) hereby declare that the firm / agency / Company, namely M/s ____________________ has not been **blacklisted or debarred** in the past by the Central/State Government or any other Organization from taking part in Government tenders in India.

OR

I / We ______________________________ (Tenderer) hereby declare that the Firm/Agency/Company, namely M/s ____________ was **blacklisted or debarred** by ______________________________ (Name of organization) from taking part in Government tenders for a period of __________ years w.e.f. _______ to_______. The period is expired and now the Firm/Agency/Company is entitled to take part in Government tenders.

In case the above information is found to be false at any point of time, I / We am/are fully aware that the IIT (ISM) Dhanbad can cancel the purchase order and forfeit the EMD. Further, I will not claim any payment for any supplied item against cancelled purchase order.

Date:

Place:

Signature: ________________________

Name: ________________________

Address: ____________________

Stamp:

Annexure-B

<u>Declaration for Local Content</u>

For the item value below Rs.10 Crores) (To be given by the Statutory Auditor/Cost Auditor/Cost Accountant/CA for the item value above Rs.10 Crores)

Date: -

To,
The Director,
IIT (ISM) Dhanbad.

Sub: Declaration of Local content.
Tender No: **SW-INS-CPPP-004-26-27**

Name of offered the item:____

In accordance with the order No. P-45021/2/2017-PP (BE-II) dated 04th June, 2020, I hereby declare that

i) I am aware of the Order No. P-45021/2/2017-PP (BE-II) dated 04th June, 2020 and abides by the same.

ii) I declare that for this tender, I am a **<u>Class-I local supplier / Class-II local supplier / Non-local supplier</u>** (Strike out whichever is not applicable) and classification is based on local content of goods/services/work offered by bidder in this tender.

iii) **Local content (in percentage) for offered** item is: **______%**

Whereas **'Local Content'** means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

iv) The local content for all inputs which constitute the said goods/services/works has been verified and bidder is responsible for the correctness of the claims made therein. I am fully aware that false declaration will be in breach of Code of Integrity under Rule 175(1)(i)(h) of the General Financial Rules for which a bidder or its successors can be debarred for up to two years as per Rule 151 (iii) of the General Financial Rules along with such other actions as may be permissible under law.

v) Details of items, amount and location(s) at which the local value addition is made:

Sl. No.	ITEM (S)	AMOUNT	LOCATION(S)
1.			
2.			
3.			
4.			
5.			

Yours Faithfully

(Signature)
Seal

Annexure-C

Certificate by the bidder

Date: ____________

To,
The Director,
IIT (ISM) Dhanbad.

Subject: Undertaking regarding type of bidder.

Reference: Office Memorandum No. F.7/10/2021-PPD (1) dated: 23.02.2023 issued by Department of Expenditure, Ministry of Finance, Govt. of India.

Tender No. **SW-INS-CPPP-004-26-27**

Name of Tender: **"Student Insurance Policy"**

Sir,

1. I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority is attached.]

2. I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that this bidder fulfills all the requirements in this regard and is eligible to be considered. [Where applicable, evidence of valid registration by the Competent Authority is attached.]"

Yours Faithfully,

(Signature of the Bidder)

Seal

Annexure-D

Tender Acceptance Letter

To,
The Director,
IIT (ISM) Dhanbad.

Subject: Acceptance of Terms & Conditions of Tender.

Tender No. **SW-INS-CPPP-004-26-27**

Name of Tender: **“Student Insurance Policy”**

Sir,

1. I / We hereby certify that I/we have read the entire tender document including all annexures. I/we have read all the terms and conditions of the tender documents. I/we hereby undertake that I/we shall be abide by the terms/conditions/clauses mentioned in the tender document.
2. The corrigendum(s) issued from time to time by your department/ organization too have also been taken into consideration, while submitting this acceptance letter.
3. I / We hereby unconditionally accept the tender conditions of above-mentioned tender document(s) / corrigendum(s) in its totality/entirety.
4. I / We do hereby declare that our Firm has not been blacklisted/ debarred/ terminated/ banned by any Govt. Department/Public sector undertaking.
5. I / We certify that all information furnished by me/our firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/ organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the Earnest Money Deposit.

Yours Faithfully

(Signature of the Bidder)
Seal

Annexure-E

Price Fall Clause Certificate

I/We____undert ake that we have not offered to supply / supplied / are not supplying same or similar products / systems or sub systems at a price lower than that offered against the **Tender No. SW-INS-CPPP-004-26-27** in respect of any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization during the currency of the contract and if it is found at any stage that same or similar product/systems or sub systems was supplied by the bidder to any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization at a lower price during the currency of the contract, then that very price will be applicable to the present case and the difference in the cost would be refunded by the bidder to buyer, if the contract has already been concluded.

I/We also accept that:

1. I/We have to submit a copy of the last (latest) purchase order for the similar/ordered item(s) received from any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization.

2. We will inform the purchaser of offer to supply/supply of the similar/ordered item(s) at a lower rate to any Organization/Ministry/Department of the Govt. of India or its Subsidiaries or other PSU or any other private organization during the currency of the contract.

Date: Signature of the Tenderer

Seal of the Firm

Annexure-F

BID/TENDER SPECIFIC AUTHORIZATION LETTER
(To be given on OEM Letter Head)

To,
The Director
IIT(ISM), Dhanbad.

Tender No.: **SW-INS-CPPP-004-26-27**

Name of Tender: **“Student Insurance Policy”**
Equipment Name: ____.

Sir,
1.We,____, who are established and reputable manufacturers of ______________________ having factories at _____________________________ and _________________________hereby authorize____ (Name of Authorized Dealer/Distributor/Supplier) to bid, negotiate and conclude the contract with IIT (ISM) Dhanbad against this tender for the above goods manufactured by us.

2. No company or firm or individual other than __________________________________ are authorized to bid, negotiate and conclude the contract regarding this business against this specific tender.

3. We also hereby undertake to provide full guarantee/warrantee /Comprehensive Annual Maintenance Contract as agreed by the bidder in the event the bidder is changed as the dealers, or the bidder fails to provide satisfactory after-sales and service during such period of Comprehensive Warranty / Comprehensive Annual Maintenance Contract and to supply all the spares/accessories/consumables etc. during the said period.

4. We hereby extend our full guarantee and warranty as per the conditions of the tender for the goods bided for supply against this tender by the above firm.
The authorization is valid up to ____

Yours faithfully,

(Signature of the Tenderer)

For and on behalf of M/s. ______________________

(Name of manufacturers)/Principal
Seal: